



June 23, 2009

Scott Newman, ICCA Member
City of Royal Oak
211 Williams St.
Royal Oak, MI 48068

Dear Mr. Newman:

As part of Comcast's commitment to keep you informed about important developments that affect our customers in your community, I am writing to notify you of channel changes, effective July 30, 2009. Customers will be notified of these changes by a newspaper advertisement.

ESPN Classic Ch 725 will move to the Sports Entertainment Package, Business Class Sports Pack and Business Class Sports & Entertainment Package and will no longer be available with Digital Classic, Business Class Deluxe or Business Class Preferred. ESPN U Ch 735, NFL Network Ch 180/736, NFL Network HD Ch 181*, NHL Network Ch 737, and NBA TV Ch 733 will be added to Digital Classic, Business Class Deluxe and Business Class Preferred. ESPNNews Ch 102, ESPNNews HD Ch 257* (Select Areas), ESPN U Ch 735, MLB Network Ch 740 and MLB Network HD Ch 258* will be added to Sports Entertainment Package, Business Class Sports Pack and Business Class Sports & Entertainment Package.

Please direct any customer calls about Comcast products, services and prices to 1-888-COMCAST. Our Customer Account Executives are available 24 hours a day, 7 days a week. As always, feel free to contact me directly at 586-883-7042 with any questions you may have.

Sincerely,

A handwritten signature in black ink, appearing to read "O. Visperas", written in a cursive style.

Olivia Visperas
Government Affairs Manager
Comcast, Michigan Region
36250 Van Dyke Ave.
Sterling Heights, MI 48312