



May 29, 2009

Scott Newman, ICCA Member
City of Royal Oak
211 Williams St.
Royal Oak, MI 48068

Dear Mr. Newman:

The federal digital broadcast transition (DTV) is rapidly approaching. Comcast continues to provide the information customers and non-customers need to know to continue receiving broadcast channels after June 12, 2009. This is the date by which full-power broadcast stations are required to switch to digital-only broadcasting. Consumers should take action now to get ready and get educated about their options or any anticipated issues they may experience with the broadcast stations' switch to digital.

An estimated 3.5 million households in the United States still may not be ready for the digital broadcast transition. Analog television sets in these homes are using "rabbit ears" or rooftop antennas to receive full-power broadcast channels without digital-to-analog converters. There are three ways to get ready:

- subscribe to cable or another video service provider,
- buy a new digital TV, or
- purchase a government-approved digital-to-analog TV converter box.

As the easiest solution for navigating DTV, Comcast is offering low-cost solutions, including offers of free basic cable for 12 months for new customers who sign up for at least one additional Comcast service. New customers who choose not to subscribe to an additional Comcast service can get basic cable for just \$10 a month for a full year. Current customers can add basic cable to additional TVs at no additional monthly fee. Basic cable in most areas has 20-30 channels, including broadcast (ABC, CBS, NBC, FOX, Univision, and PBS), shopping and local neighborhood public television channels. Since no antenna is needed, choosing cable eliminates the worry about potential reception problems associated with using an antenna following the transition.

Several stations have already made the switch to digital. Depending on consumers' choice of an over-the-air solution, they may experience varying levels of reception from their local broadcasters due to a variety of factors including type of antenna, broadcaster signal strength, as well as terrain (trees, tall buildings, etc). To help consumers learn more, the FCC has posted an informative and interactive tool that allows consumers to check which of their favorite local broadcast stations will be available (and at what strength) after the DTV transition. This tool can be found at: <http://www.fcc.gov/mb/engineering/maps/>.

To learn more about the digital broadcast transition visit www.comcast.com/dtv. Consumers can also call 1-800-COMCAST to talk about cable service options with a customer care representative.

Sincerely,

A handwritten signature in black ink, appearing to read "Olivia Visperas".

Olivia Visperas
Government Affairs Manager
Comcast – Michigan Region

Notice of Channel Changes

In order to provide additional channels and services that our customers have been requesting, we need to adjust our current channel line-up. Beginning May 27, 2009, the following channels will be relocated on our channel line-up in the following communities:

Allen Park, Auburn Hills, Augusta, Belleville, Berkley, Berlin, Beverly Hills, Bingham Farms, Birmingham, Bloomfield, Bloomfield Hills, Brownstown, Canton, Centerline, Clarkston, Clawson, Clinton, Clinton Twp., Commerce, Country Estates Mhp, Dearborn, Dearborn Heights, Detroit, Dundee, Eastpointe, Ecorse, Exeter, Ferndale, Flat Rock, Franklin, Fraser, Garden City, Gibraltar, Grosse Ile, Grosse Pointe, Grosse Pointe Farms, Grosse Pointe Park, Grosse Pointe Shores, Grosse Pointe Woods, Groveland, Groveland Manor Mhp, Hamtramck, Harper Woods, Hartland, Hazel Park, Highland, Howell, Huntington Woods, Independence Twp., Inkster, Keego Harbor, Lake Angelus, Lake Orion, Lathrup Village, Lincoln Park, London, Lyon Twp., Macomb Twp., Madison Heights, Manchester, Melvindale, Milan, Milford, Milford Village, Mount Clemens, New Boston, Northville, Northville Twp., Oak Park, Oakland Twp., Ocoola, Orchard Lake, Orion Twp., Pleasant Ridge, Plymouth, Plymouth Twp., Pontiac, Ray Twp., River Rouge, Riverview, Rochester, Rochester Hills, Rockwood, Romulus, Rose Twp., Roseville, Royal Oak, Royal Oak Twp., Shelby Twp., South Rockwood, Southfield, Southgate, Springfield, St. Clair Shores, Sterling Heights, Sumpter, Sylvan Lake Twp., Taylor, Trenton, Troy, Utica, Van Buren Twp., Walled Lake, Warren, Waterford, Wayne, West Bloomfield Twp., Westland, White Lake, Whittaker, Willis, Wixom, Wolverine Lake Village, Woodhaven, York

There will be no change to the channel's current service level.

<u>Channel Name</u>	<u>Current Channel</u>	<u>New Channel</u>
Encore Mystery	154	153
Encore Love Stories	156	154
Encore Drama	158	155
Encore Westerns	160	156
truTV	184	171
The Africa Channel (DETROIT CITY ONLY)	184	176
Oxygen	185	123
MGTV/COMADS	187	389
Jewelry TV	188	157
Gospel Music Channel	189	158
Leased Access	190	90
Disney XD HD*	238	190
Lifetime HD*	239	188
WTVS Kids	241	287
WTVS Create	242	288
WGTE HD*	244	239
WGTE Family	245	290
WGTE Create	246	291
WXYZ Retro	247	297
WDIV This!	249	294
WTOL Weather	250	297
Big Ten Network	255	715
Fox College Sports Atlantic	262	722
Fox College Sports Central	263	723
Fox College Sports Pacific	264	724
ESPN Classic	265	725
Fox Soccer Channel	267	727
Gol TV (SAP in English)	268	728
Outdoor Channel	270	730
NBA TV	273	733
CBS College Sports	274	734
NFL Network	275	736
NHL Network	276	737
Tennis Channel	277	738
The Sportsman Channel	278	739
MLB Network	279	740
Shop NBC	280	385
Home Preview Network	281	386
Exercise TV On Demand	282	745
Local On Demand	286	388
Daystar	288	396
TBN	290	392
EWTN	291	393
The Word Network	294	395
WLPC-LP (CTN)	295	397
CATH TV (CTND)	296	398
WDWO-CA (TCT)	297	399
Inspirational Network	298	391

The following direct tune channels will no longer be available: HD On Demand, Free HD On Demand, HD Premium On Demand and HD Music On Demand. This programming will still be accessible through On Demand.

Not all channels available in all areas.

*To receive HD channels, an HD television (not provided) and HDTV equipment are required.

Call 1-888-COMCAST for more details.

