



April 24, 2009

Scott Newman, ICCA Member
City of Royal Oak
211 Williams St.
Royal Oak, MI 48068

Dear Mr. Newman:

As part of Comcast's commitment to keep you informed about important developments that affect our customers in your community, I am writing to notify you of changes to the channel lineup, effective May 27, 2009. Please see the enclosed customer notification for details on these changes. Customers will be notified of these changes by newspaper notice.

Please direct any customer calls about Comcast products, services and prices to 1-888-COMCAST. Our Customer Account Executives are available 24 hours a day, 7 days a week. As always, feel free to contact me directly at 586-883-7042 with any questions you may have.

Sincerely,

A handwritten signature in black ink, appearing to read "Olivia", written in a cursive style.

Olivia Visperas
Government Affairs Manager
Comcast, Michigan Region
36250 Van Dyke Ave.
Sterling Heights, MI 48312

Enclosure