CITY OF ROYAL OAK

2010 CONSUMERS ANNUAL REPORT
ON WATER QUALITY

ATTENTION: THIS IS AN IMPORTANT REPORT ON WATER QUALITY AND SAFETY

The City of Royal Oak, The Southeastern Oakland County Water Authority and the Detroit Water and Sewerage Department (DWSD) are proud of the fine drinking water they supply and are honored to provide this report to you. The 2010 Consumers Annual Report on Water Quality shows the sources of our water, lists the results of our tests, and contains important information about water and health. We will notify you immediately if there is ever any reason for concern about our water. We are pleased to show you how we have surpassed water quality standards as mandated by the Environmental Protection Agency (EPA) and the Michigan Department of Environmental Quality (MDEQ).

About the System

The City of Royal Oak purchases water from the Southeastern Oakland County Water Authority (SOCWA) at sixteen locations. SOCWA provides Detroit water through its member distribution systems to a population of 210,000 within a 56 square mile area. Current members are: Berkley, Beverly Hills, Bingham Farms, Birmingham, Clawson, Huntington Woods, Lathrup Village, Pleasant Ridge, Royal Oak, Southfield and Southfield Township.

Your source water comes from the Detroit River (treated at the Springwells Plant), situated within Lake St. Clair, Clinton River, Detroit River, Rouge River, Ecorse River, in the U.S. and parts of the Thames River, Little River, Turkey Creek and Sydenham watersheds in Canada. The MDEQ in partnership with the U.S. Geological Survey, the Detroit Water and Sewerage Department, and the Michigan Public Health Institute performed a source water assessment in 2004 to determine the susceptibility of potential contamination. The susceptibility rating is on a seven-tiered scale from “very low” to “very high” based primarily on geologic sensitivity, water chemistry, and contaminant sources. The susceptibility of our Detroit River source water intakes were determined to be highly susceptible to potential contamination. However, all four Detroit water treatment plants that use source water from the Detroit River have historically provided satisfactory treatment of this source water to meet drinking water standards. DWSD has initiated source-water protection activities that include chemical containment, spill response, and a mercury reduction program. DWSD participates in a National Pollutant Discharge Elimination System permit discharge program and has an emergency response management plan.

If you would like to know more information about this report or to obtain a complete copy, please contact your local water department.

How Do We Know the Water is Safe to Drink?

Detroit Water and Sewerage Department facilities operate twenty-four hours a day, seven days a week. The treatment process begins with disinfecting the source water with chlorine to kill harmful microorganisms that can cause illness. Next, a chemical called Alum is mixed with the water to remove the fine particles that make the water cloudy or turbid. Alum causes the particles to clump together and settle to the bottom. Fluoride is also added to protect our teeth from cavities and decay.

The water then flows through fine sand filters called beds. These filters remove even more particles and certain microorganisms that are resistant to chlorine. Finally, a small amount of phosphoric acid and chlorine are added to the treated water just before it leaves the treatment plant. The phosphoric acid helps control the lead that may dissolve in water from household plumbing systems. The chlorine keeps the water disinfected as it travels through water mains to reach your home.

In addition to a carefully controlled and monitored treatment process, the water is tested for a variety of substances before treatment, during various stages of treatment, and throughout the distribution system. Hundreds of samples are tested each week in certified laboratories by highly qualified and trained staff. Our water not only meets safety and health standards, but also ranks among the top 10 in the country for quality and value.

Additional Information

In order to ensure that tap water is safe to drink, EPA prescribes regulations, which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.

- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

- Organic chemical contaminants, including synthetic and volatile organics, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff and septic systems.

- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

Detected Contaminants Tables

These tables are based on tests conducted by DWSD in the year 2010 or the most recent testing done within the last five (5) calendar years. **They conduct many tests throughout the year; however, only tests that show the presence of a contaminant are shown here.** The table on the next page is a key to the terms used in the tables.

Key to Detected Contaminants Tables		
Symbol	**Abbreviation for**	**Definition/Explanation**
MCLG	Maximum Contaminant Level Goal	The level of contaminant in drinking water below which there is no known or expected risk to health.
MCL	Maximum Contaminant Level	The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
MRDLG	Maximum Residual Disinfectant level goal	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRLDG's do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL	Maximum Residual Disinfectant Level	The highest level of disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
ppb	Parts per billion (one in one billion)	The ppb is equivalent to micrograms per liter. A microgram = 1/1000 milligram.
ppm	Parts per million (one in one million)	The ppm is equivalent to milligrams per liter. A milligram = 1/1000 gram.
NTU	Nephelometric Turbidity Units	Measures the cloudiness of water.
ND	Not Detected	
TT	Treatment Technique	A required process intended to reduce the level of a contaminant in drinking water.
AL	Action Level	The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements which a water system must follow.
HAA5	Haloacetic acids	HAA5 is the total of bromoacetic, chloroacetic, dibromoacetic, dichoroacetic, and trichloroacetic acids. Compliance is based on the total .
TTHM	Total Trihalomethanes	Total Trihalomethanes is the sum of chloroform, bromodichloromethane, dibromoochloromethane and bromoform. Compliance is based on total.
pCi/l	picocuries per liter	a measure of radioactivity
n/a	not applicable	
>	Greater than	

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's **Safe Drinking Water Hotline at 800-426-4791.**

Unregulated contaminants are those for which EPA has not established drinking water standards. Monitoring helps EPA to determine where certain contaminants occur and whether it needs to regulate those contaminants. Beginning in July 2008-2009, the Detroit Water and Sewerage Department (DWSD) began monitoring quarterly for unregulated contaminants under the Unregulated Contaminant Monitoring Rule 2 (UCMR2). All the UCMR2 contaminants monitored on List 1 and List 2 in 2010 were undetected.

Springwells Water Treatment Plant

2010 Regulated Detected Contaminants Tables

Contaminant	Test Date	Units	Health Goal MCLG	Allowed Level MCL	Level Detected	Range of Detection	Violation yes/no	Major Sources in Drinking Water
Inorganic Chemicals – Annual Monitoring at Plant Finished Water Tap								
Fluoride	11/2010	ppm	4	4	**1.19**	**0.72-1.19**	**No**	Erosion of natural deposits; Water additive, which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate	8/23/2010	ppm	10	10	**0.25**	**n/a**	**No**	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Barium	6/9/2008	ppm	2	2	**0.01**	**n/a**	**No**	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Selenium	6/9/2008	ppb	50	50	**1**	**n/a**	**No**	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines.
Disinfectant Residuals and Disinfection By-Products – Monitoring in Distribution System								
Total Trihalomethane (TTHM)	Feb-Nov 2010	ppb	n/a	80	**21.0**	**9.3-40.1**	**No**	By-product of drinking water chlorination
Haloacetic Acids (HAA5)	Feb-Nov 2010	ppb	n/a	60	**11.2**	**4.4-19.6**	**No**	By-product of drinking water disinfection
Disinfectant Chlorine residual	Jan-Dec 2010	ppm	MRDGL 4	MRDL 4	**0.71**	**0.63-0.77**	**No**	Water additive used to control microbes

2010 Turbidity – Monitored every 4 hours at Plant Finished Water Tap			
Highest Single Measurement Cannot exceed 1 NTU	**Lowest Monthly % of Samples Meeting Turbidity Limit of 0.3 NTU (minimum 95%)**	**Violation yes/no**	**Major Sources in Drinking Water**
0.28 NTU	**100 %**	**No**	Soil Runoff
Turbidity is a measure of the cloudiness of water. We monitor it because it is a good indicator of the effectiveness of our filtration system.			

2010 Microbiological Contaminants – Monthly Monitoring in Distribution System					
Contaminant	**MCLG**	**MCL**	**Highest Number Detected**	**Violation yes/no**	**Major Sources in Drinking Water**
Total Coliform Bacteria	0	Presence of Coliform bacteria > 5% of monthly samples	**in one month 0**	No	Naturally present in the environment.
E.coli or fecal coliform bacteria	0	A routine sample and a repeat sample are total coliform positive, and one is also fecal or E.coli positive.	**entire year 0**	**No**	Human waste and animal fecal waste.

2008 Lead and Copper Monitoring at Customers' Tap								
Contaminant	**Test Date**	**Units**	**Health Goal MCLG**	**Action Level AL**	**90th Percentile Value***	**Number of Samples Over AL**	**Violation yes/no**	*Major Sources in Drinking Water*
Lead	2008	ppb	0	15	3.6ppb	0	**No**	Corrosion of household plumbing system; Erosion of natural deposits.
Copper	2008	ppm	1.3	1.3	0.195ppm	0	**No**	Corrosion of household plumbing system; Erosion of natural deposits; Leaching from wood preservatives.
*The 90th percentile value means 90 percent of the homes tested have lead and copper levels below the given 90th percentile value. If the 90th percentile value is above the AL additional requirements must be met.								

Regulated Contaminant	**Treatment Technique**	**Running annual average**	**Monthly Ratio Range**	**Violation Yes/No**	**Typical Source of Contaminant**
Total Organic Carbon (pip)	The Total Organic Carbon (TOC) removal ratio is calculated as the ratio between the actual TOC removal and the TOC removal requirements. The TOC was measured each month and because the level was low, there is no requirement for TOC removal.				Erosion of natural deposits

2010 Special Monitoring

Contaminant	MCLG	MCL	Level Detected	Source of Contamination
Sodium (ppm)	n/a	n/a	**4.75**	Erosion of natural deposits

Collection and sampling result information in the table provided by Detroit Water and Sewerage Department (DWSD) Water Quality Division, ML Semegen.

Important Health Information

Lead

Since 1992, with the cooperation of many Royal Oak residents, DWSD has been testing homes with plumbing systems that may contribute lead to the household water supply. Our latest round of testing shows 0 out of the 11 homes tested has lead levels above the action level. If your home has a lead service line or piping that has lead soldered joints, you can take the following precautions to minimize your exposure to lead that may have leached into your drinking water from your pipes.

- Run your water for 30 seconds to 2 minutes or until it feels cold. This practice should be followed anytime your water has not been used for more than 6 hours.
- Always use cold water for drinking, cooking or making baby formula.
- Use faucets and plumbing material that are either lead free or will not leach unsafe levels of lead into your water.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Royal Oak is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

People With Special Health Concerns

Some people may be more vulnerable to contaminants in drinking water than is the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the **Safe Drinking Water Hotline at (800) 426-4791.**

Cryptosporidium

Cryptosporidium is a microbial pathogen found in surface water throughout the U.S. Although filtration removes Cryptosporidium, the most commonly used filtration methods cannot guarantee 100 percent removal. Our monitoring indicates the presence of these organisms in our source water. Cryptosporidium was detected once, during a twelve-month period at our Detroit River intake plants. Current test methods do not allow us to determine if the organisms are dead or if they are capable of causing disease. Ingestion of Cryptosporidium may cause Cryptosporidiosis, an abdominal infection. Symptoms of infection include nausea, diarrhea, and abdominal cramps. Most healthy individuals can overcome the disease within a few weeks. However, immuno-compromised people, infants and small children, and the elderly are at greater risk of developing life-threatening illness. We encourage immuno-compromised individuals to consult their doctor regarding appropriate precautions to take to avoid infection. Cryptosporidium must be ingested to cause disease, and it may be spread through means other than drinking water.

Questions:
Local Distribution: City of Royal Oak, Department of Public Works
(248) 246-3300

Southeastern Oakland County Water Supply System – Water Authority offices:
(248) 288-5150. Visit our web site at www.socwa.org.

Detroit Water and Sewerage Department – Water Quality Division at (313) 926-8127.

Michigan Department of Environmental Quality - (586) 753-3755.

U.S. Environmental Protection Agency – Safe Drinking Water Hotline: (800) 426-4791

Water quality data for community water systems throughout the United States is available at: www.waterdata.com.

Other Monitoring
In addition to testing we are required to perform, our water system voluntarily tests for hundreds of additional substances and microscopic organisms to make certain our water is safe and of the highest quality. If you are interested in a more detailed report, contact the DWSD Water Quality Division at (313) 926-8127.