



August 25, 2010

Scott Newman, ICCA Member
City of Royal Oak
211 Williams St.
Royal Oak, MI 48068

Dear Mr. Newman:

As part of Comcast's commitment to keep you informed about important developments that affect our customers in your community, I am writing to notify you of changes to the channel lineup effective September 30, 2010. Customers will be notified of these changes via bill message.

Comcast/Big Ten Network Xtra on Digital Starter channels 694 and 695 will no longer be available. Some of the programming from these channels will be available on Digital Starter Comcast/Big Ten Network Xtra channels 692 and 693.

Please direct any customer calls about Comcast products, services and prices to 1-888-COMCAST. Our Customer Account Executives are available 24 hours a day, 7 days a week. As always, feel free to contact me directly at 517-334-5890 with any questions you may have.

Sincerely,

A handwritten signature in cursive script that reads "Leslie A. Brogan".

Leslie A. Brogan
Senior Director, Government Affairs
Comcast, Michigan Region
1401 E. Miller Rd.
Lansing, MI 48911